

PROS Implementation Academy

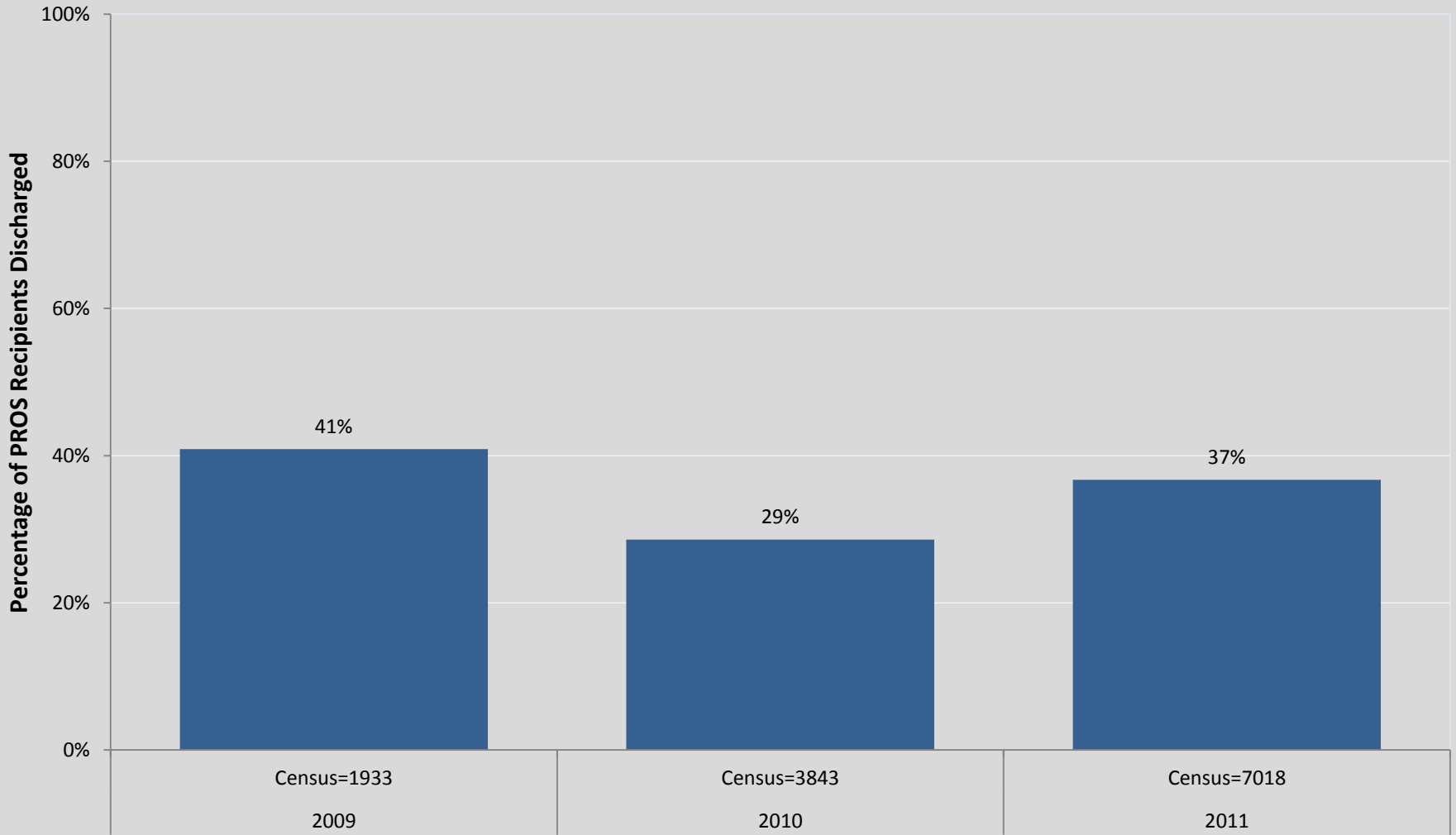
Meeting the Challenge

November 17,2011

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Senior Deputy Commissioner
Director, Division of Adult Services
New York State Office of Mental Health

Figure 3: PROS Turnover by Census Year

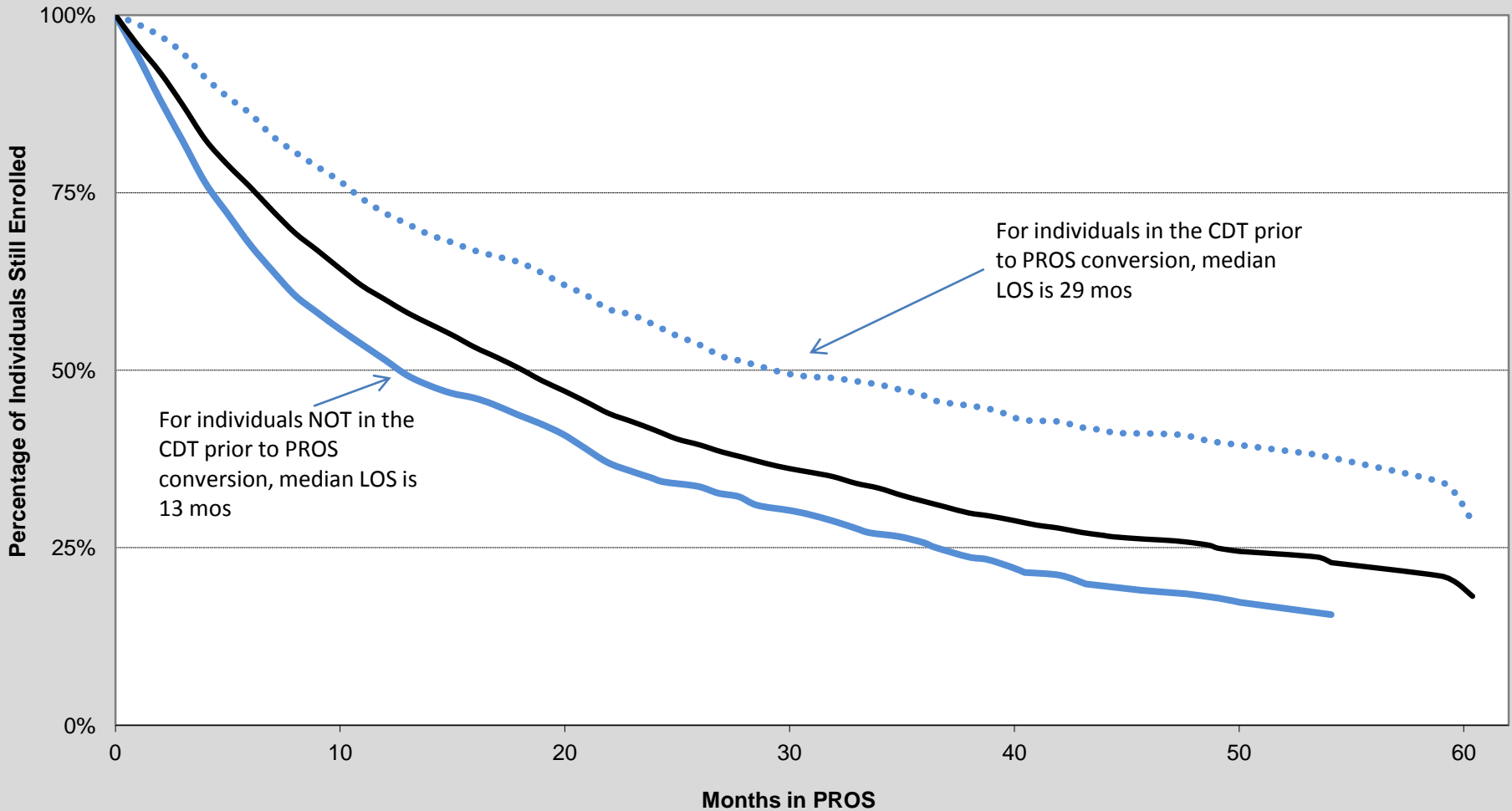
Statewide, how many individuals were discharged from PROS in the past three years, as a percentage of PROS census*?



*Number discharged during the one year observed period/Census on last day of time interval. Time intervals end on 3/31/2009, 3/31/2010, and 3/31/2011

Figure 4. Length of Stay for individuals that are in PROS programs that were previously CDTs
 What is the length of stay for individuals who were enrolled in the CDT prior to PROS conversion vs. individuals NOT enrolled in the CDT prior to PROS conversion

Sample includes all individuals enrolled in the 21 PROS programs that have been licensed for at least one year as of 3/31/ 2011 and were a CDT prior to PROS (60% of all 35 PROS programs licensed for at least one year).



— NOT in CDT (n=2746)
 ····· in CDT (n=1603)
 — All Programs (N=12251)

PROS Continues to Grow

2010

- 44 PROS Programs
- 4,912 Individuals Enrolled

2011

- 70 PROS Programs
- 8,534 Individuals Enrolled

*18 additional programs are expected to open prior to
4/1/12*

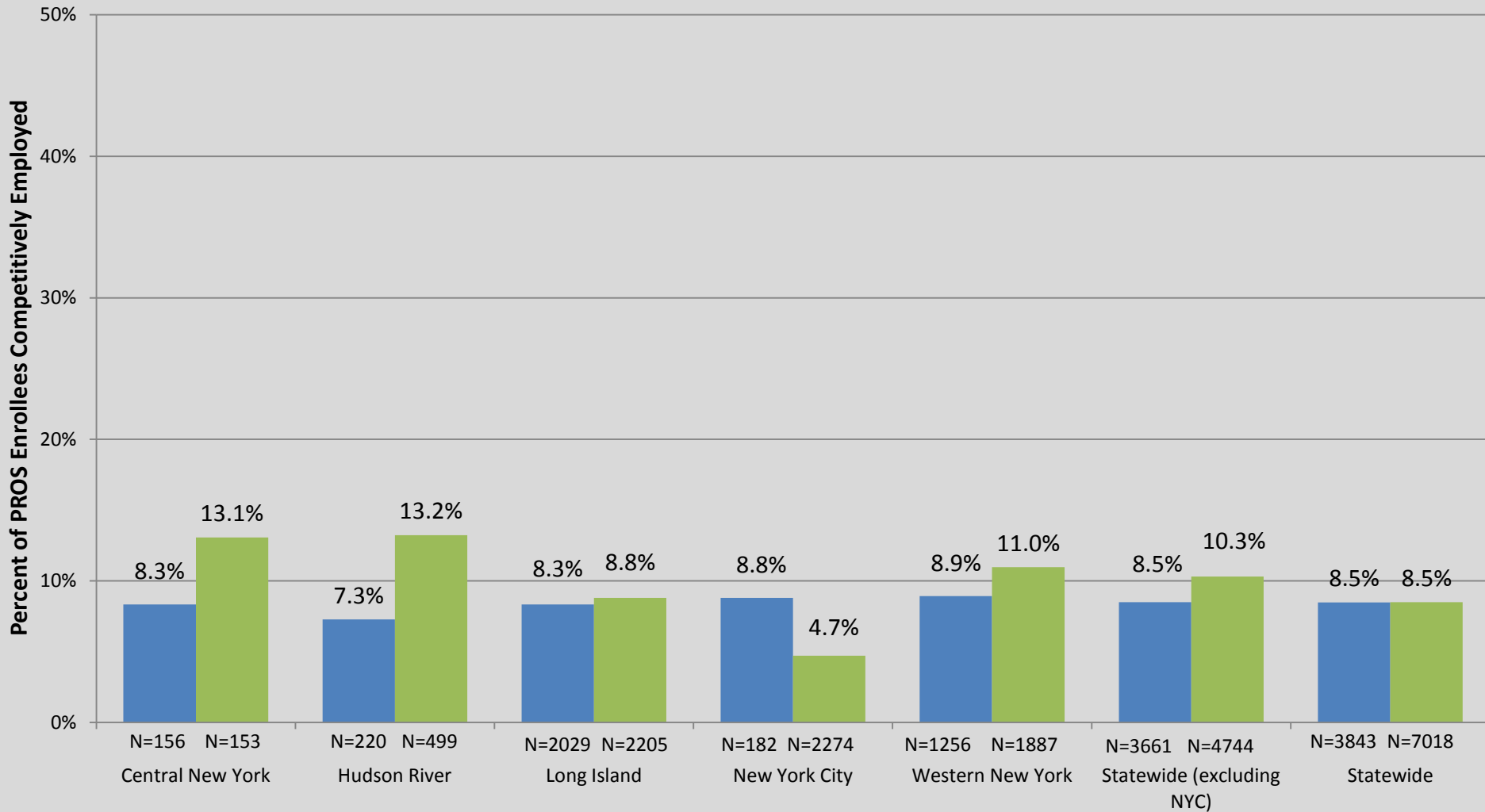
How PROS Providers Use PROS Services

<p>2010</p> <p>→ 3870 billed</p>	<p>2011</p> <p>→ 5797 billed</p>
<p>Clinic:</p> <ul style="list-style-type: none"> • 3,236 enrolled in clinic • 2,271 billed • 70% of clinic enrollees 	<p>Clinic:</p> <ul style="list-style-type: none"> • 5,483 enrolled in clinic • 3,117 billed • 57% of clinic enrollees
<p>Intensive Rehabilitation:</p> <ul style="list-style-type: none"> • 1043 billed • 27% of enrollees 	<p>Intensive Rehabilitation:</p> <ul style="list-style-type: none"> • 1963 billed • 34% of enrollees
<p>ORS:</p> <ul style="list-style-type: none"> • 192 billed • 5% of enrollees 	<p>ORS:</p> <ul style="list-style-type: none"> • 277 billed • 5% of enrollees

PROS Rates of Competitive Employment on March 31, 2010 vs March 31, 2011

Statewide and by Region

Sample includes all individuals on census in PROS as of 3/31/2010 (N=3843) and 3/31/2011 (N=7018)



*Missing and Unknown values are included in the denominator

■ % Competitively Employed at Most Recent Assessment as of 3.31.10

■ % Competitively Employed at Most Recent Assessment as of 3.31.11

11/22/2011

PROS Rates of Competitive Employment on March 31, 2010 vs. March 31, 2011 Selected Programs*

Region	County	Program	3/31/2010		3/31/2011		Pct Change 2010 - 11
			Census	Percent Competitively Employed at Most Recent Assessment	Census	Percent Competitively Employed at Most Recent Assessment	
LI	Suffolk	Skills Unlimited	66	4.5%	68	23.5%	19.0%
HR	Putnam	Putnam Family Services	77	5.2%	86	14.0%	8.8%
LI	Suffolk	Federation of Organizations	77	0.0%	84	7.1%	7.1%
Central	Clinton	BHSN	156	8.3%	153	13.1%	4.7%
LI	Suffolk	Clubhouse of Suffolk - Synergy Center	105	21.0%	96	25.0%	4.0%
Western	Erie	Lakeshore – Abbott	82	7.3%	82	11.0%	3.7%
Western	Erie	Lakeshore -Franklin Recovery	57	1.8%	77	5.2%	3.4%
LI	Nassau	FREE Terry's Place PROS	121	16.5%	131	19.8%	3.3%

*Sample includes all individuals on census in PROS in listed programs as of 3/31/2010 and 3/31/2011

PROS Rates of Competitive Employment on March 31, 2011

Selected Programs*

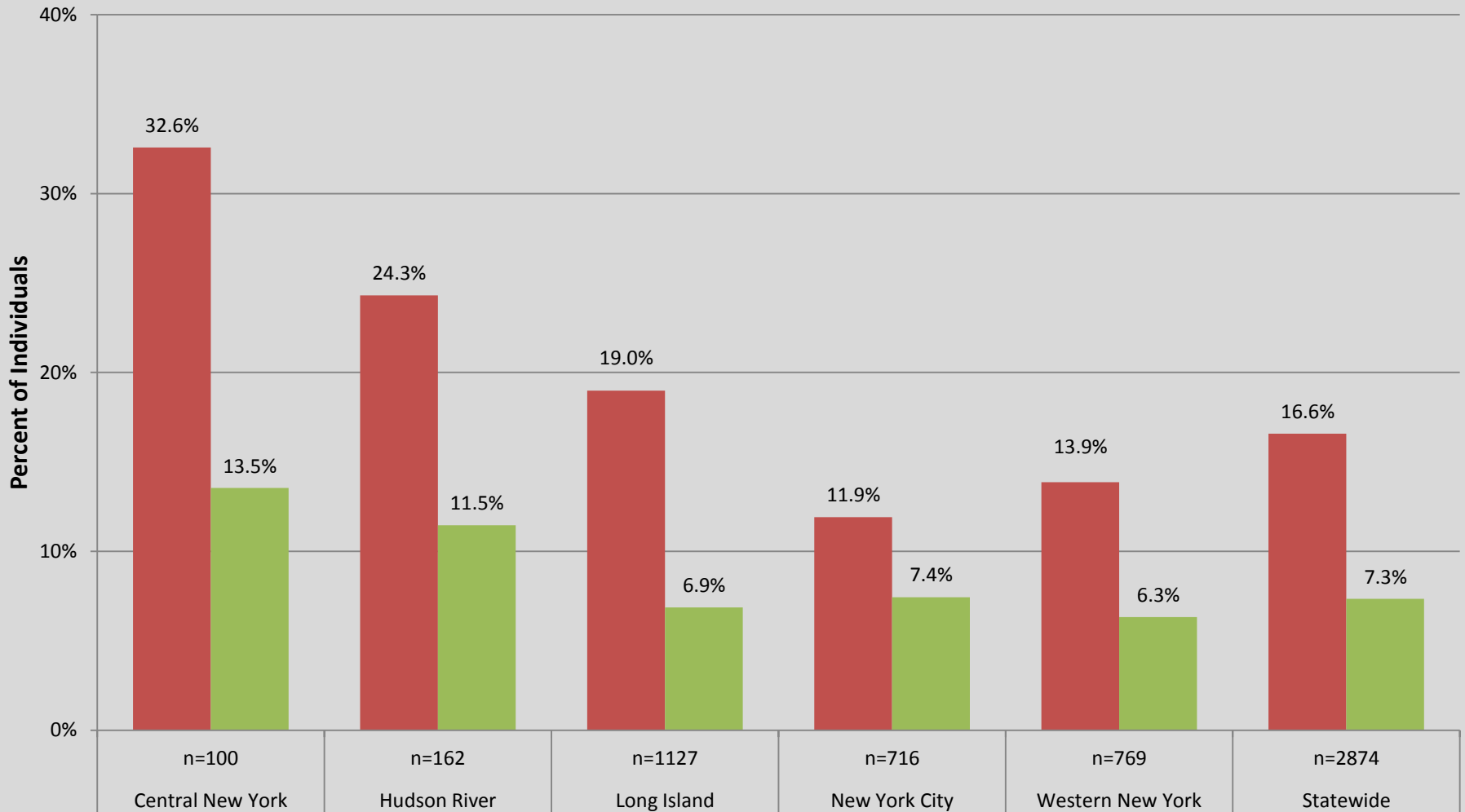
Region	County	Program	Census as of 3/31/2011	% Competitively Employed at Most Recent Assessment as of 3/31/2011
HR	Ulster	Gateway Community Industries PROS	52	42.3%
Western	Wyoming	Spectrum	34	32.4%
NYC	Bronx	Riverdale PROS	85	30.6%
Western	Chautauqua	The Resource Center Passages PROS	138	28.3%
LI	Suffolk	Clubhouse of Suffolk County - Synergy Center	96	25.0%
LI	Suffolk	Skills Unlimited - Success PROS	68	23.5%
HR	Albany	RSS Capital District PROS	102	20.6%
LI	Suffolk	Maryhaven PROS West	30	20.0%
LI	Nassau	FREE Terry's Place PROS	131	19.8%
Western	Monroe	Unity PROS	128	18.0%
NYC	Kings	Brooklyn Community PROS	152	17.8%
Western	Chautauqua	Gateways PROS	78	16.7%
Western	Monroe	DePaul PROS Program	236	16.5%
LI	Suffolk	Family Services League Journey House	70	15.7%
HR	Putnam	Putnam Family Child Services PROSper (Putnam)	86	14.0%
LI	Suffolk	Clubhouse of Suffolk - Ronkonkoma	229	13.1%
Central	Clinton	BHSN PROS Learning Center (Clinton)	153	13.1%
Western	Monroe	Catholic Family Center Main Street PROS and Employment Services	50	12.0%
LI	Nassau	PSCH Northern Lights PROS	135	11.9%
Western	Monroe	East House Career Services	26	11.5%
Western	Cattaraugus	Cattaraugus County DMH Foundation for Change	100	11.0%
Western	Erie	Lakeshore Abbott Corners PROS	82	11.0%
Statewide			7018	8.5%

*Sample includes all individuals on census in PROS in listed programs as of 3/31/2011

Figure 9: PROS Psychiatric Hospitalization Status

What is the rate of psychiatric hospitalization in the 6 months prior to admission and most recent follow-up for individuals currently enrolled in PROS?

Sample includes all individuals currently enrolled



■ % Hospitalized at least once in the 6 months prior to Admission* ■ % Hospitalized at least once in the 6 months prior to most recent follow-up*

Table 6. PROS Psychiatric Hospitalization Status

What is the rate of psychiatric hospitalization in the 6 months prior to admission and most recent follow-up for individuals currently enrolled in PROS?

Sample includes all individuals currently enrolled with at least one follow-up as of 3/31/ 2011.

Region	Total currently enrolled with at least one complete follow-up as of 3/31/11	% Hospitalized at least once in the 6 months prior to admission*	% Hospitalized at least once in the 6 months prior to most recent follow-up*	Percent Change
Central New York	100	32.6%	13.5%	-58.4%
Hudson River	162	24.3%	11.5%	-52.8%
Long Island	1127	19.0%	6.9%	-63.8%
New York City	716	11.9%	7.4%	-37.5%
Western New York	769	13.9%	6.3%	-54.4%
Statewide	2874	16.6%	7.3%	-55.7%

*Number hospitalized divided by the number of individuals with a valid hospitalization value (denominator excludes those with unknown hospitalization status)

Figure 10: PROS Psychiatric Emergency Room Use

What is the rate of psychiatric emergency room use in the 6 months prior to admission and most recent follow-up for individuals currently enrolled in PROS?

Sample includes all individuals currently enrolled with

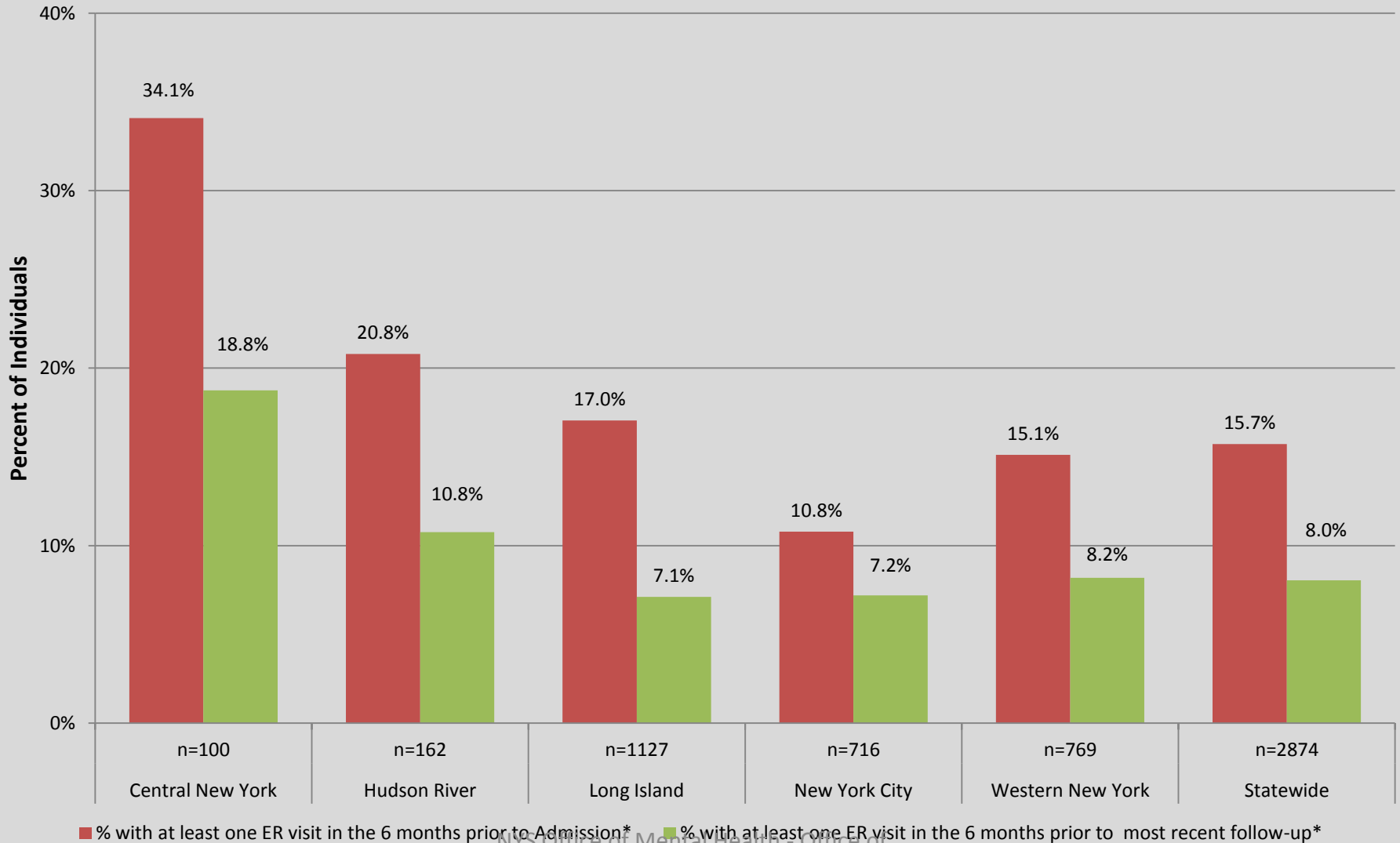


Table 8. PROS Psychiatric Emergency Room Use

What is the rate of psychiatric emergency room use in the 6 months prior to admission and most recent follow-up for individuals currently enrolled in PROS?

Sample includes all individuals currently enrolled with at least one follow-up as of 3/31/2011

Region	Total currently enrolled with at least one complete follow-up as of 3/31/11	% with at least one ER visit in the 6 months prior to Admission*	% with at least one ER visit in the 6 months prior to most recent follow-up*	Percent Change
Central New York	100	34.1%	18.8%	-45.0%
Hudson River	162	20.8%	10.8%	-48.3%
Long Island	1127	17.0%	7.1%	-58.3%
New York City	716	10.8%	7.2%	-33.3%
Western New York	769	15.1%	8.2%	-45.8%
Statewide	2874	15.7%	8.0%	-48.9%

*Number with ER use divided by the number of individuals with a valid ER value (denominator excludes those with missing/unknown ER status).