

# PROS and the Health Home

PROS Implementation Academy

Meeting the Challenge: Developing the Tools for Today and Tomorrow

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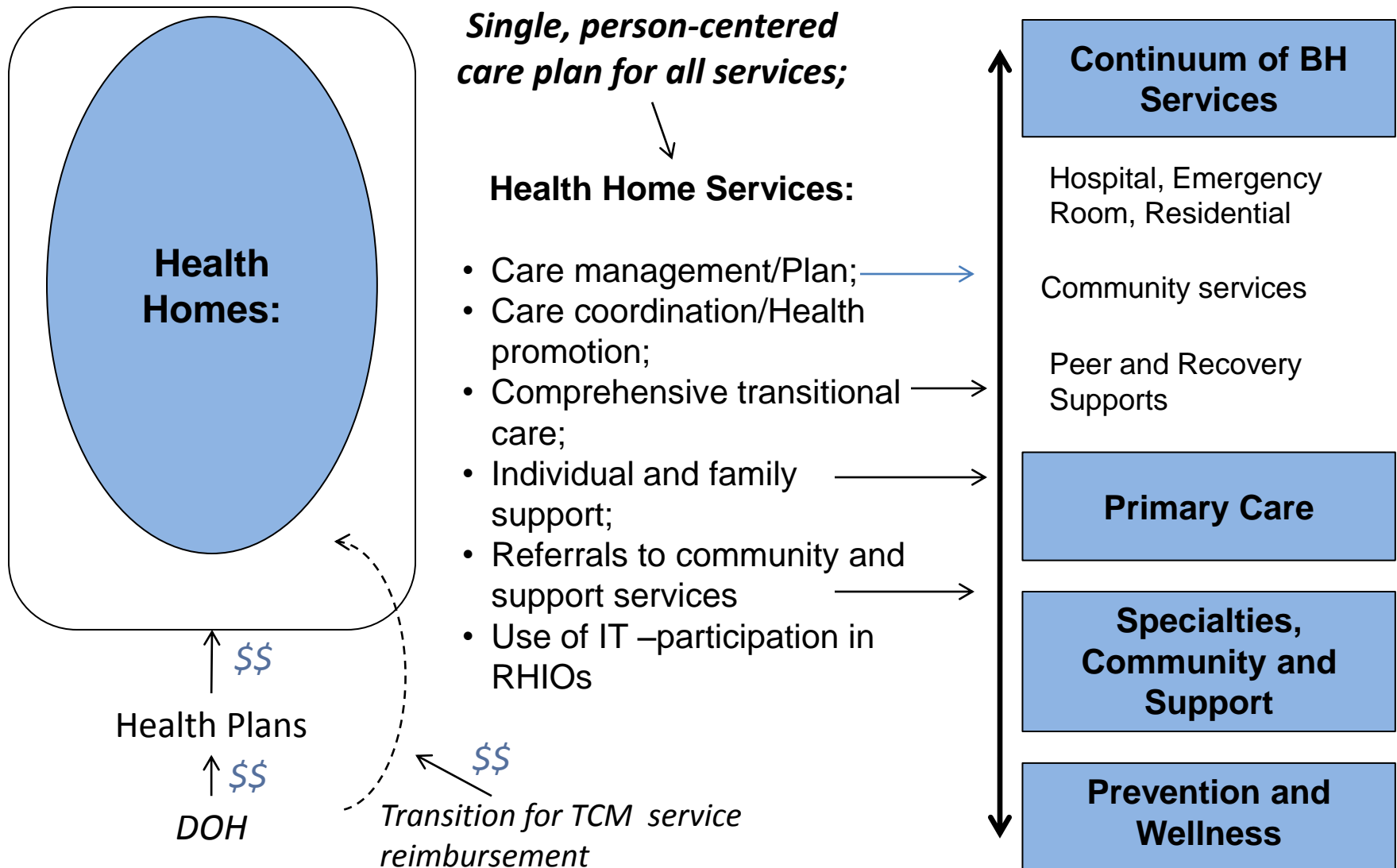
# A Quick Guide to Health Homes

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# NY Health Homes Strategy



# Principles for Establishing Medicaid Health Homes

- Minimize the 'silo' effect in the delivery system
  - Applications to include a large network that addresses physical health and comprehensive behavioral health conditions; assuring access to primary and specialty care and better coordination among providers.
- Assure the financial viability of Health Homes
  - Looking for a few robust and comprehensive networks
- Create a choice between institutional lead and community based lead Health Homes
- Assure that each network provides members a meaningful choice of Health Home partners

# Phase-in Plan for Health Home Applications

- **Phase I: Application due Nov 1, 2011, implement Jan 1, 2011**
  - Bronx, Kings (Brooklyn), Nassau, Monroe (moved to Phase II), Warren, Washington, Essex, Hamilton, Saratoga, Clinton, Franklin, St. Lawrence, Schenectady
- **Phase II: Application due Feb 1, 2012, implement Apr 16, 2012**
  - Manhattan, Queens, Richmond (Staten Island), Suffolk, Westchester, Rockland, Orange, Putnam, Dutchess, Ulster, Sullivan, Erie, Albany, Rensselaer
- **Phase III: Application due Apr 21, 2012, implement June 18, 2012**
  - Alleghany , Cattaraugus, Chautauqua, Niagara, Genesee, Orleans, Wyoming, Livingston, Ontario, Broome, Cortland, Cayuga, Chenango, Oswego, Jefferson, Madison, Steuben, Schuyler, Chemung, Yates, Seneca, Wayne, Tioga, Fulton, Oneida, Otsego and Onondaga, Montgomery, Columbia, Greene, Delaware, Schoharie, Lewis, Herkimer, Tompkins

# Phase I Status Report

- 64 Applications received for the 12 initial counties
  - Bronx: 32
  - Brooklyn: 39
  - Nassau: 12
  - Schenectady: 4
  - Northern: 4
- Monroe county was moved to phase II
- State's plan is to approve 3-5 Health Homes in large counties and 1-2 in small counties

# Winning Health Homes Will

- Provide quality-driven, **cost-effective, culturally appropriate, person centered** services
- Coordinate and provide **access to high-quality health care services** informed by evidence-based practice guidelines
- Coordinate and provide access to **preventive and health promotion services**
- Coordinate and provide **access to mental health and substance abuse services**
- Coordinate and provide access to **individual and family supports**, including referral to community, social support, and recovery services

# Winning Health Homes Will

- Coordinate and provide **access to comprehensive care management, care coordination, and transitional care** across settings (inpatient to other settings, pediatric to an adult system)
- Coordinate and provide **access to chronic disease management, including self-management support** to individuals and their families
- Coordinate and provide access to **long-term care supports and services**
- Develop a **person-centered care plan** for each individual that coordinates and integrates all of his or her clinical and non-clinical health-care related needs and services

# Winning Health Homes Will

- Use **health information technology** to link services, facilitate communication among team members and between the health team and individual and family caregivers
- Establish a **continuous quality improvement program**, and collect and report on data that permits an evaluation of increased coordination of care and chronic disease management on individual-level clinical outcomes, experience of care outcomes, and quality of care outcomes at the population level.

# Health Home Quality Measures

- **Goal 1:** Reduce utilization associated with avoidable (preventable) inpatient stays
- **Goal 2:** Reduce utilization associated with avoidable (preventable) emergency room visits
- **Goal 3:** Improve Outcomes for persons with Mental Illness and/or Substance Use Disorders
- **Goal 4:** Improve Disease-Related Care for Chronic Conditions
- **Goal 5:** Improve Preventive Care

# To Get Information

- Join the Health Home Listserv and get updated health home information. Go to: [http://nyhealth.gov/health\\_care/medicaid/program/medicaid\\_health\\_homes/index.htm](http://nyhealth.gov/health_care/medicaid/program/medicaid_health_homes/index.htm).
- Questions or comments regarding NYS implementation of Health Homes can be directed to [hh2011@health.state.ny.us](mailto:hh2011@health.state.ny.us).

# So What Does This Mean for Your PROS

